



GUEST SURVEY OUTCOMES REPORT

Hospitality House of Tulsa | 2023–2025

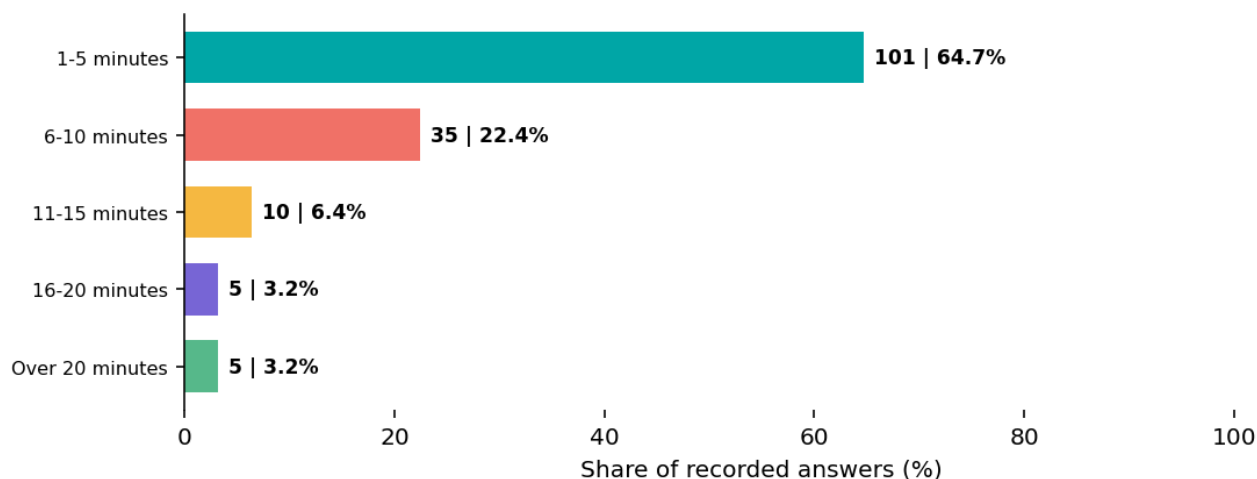
161 completed surveys across three years

2023: 55 | 2024: 65 | 2025: 41

A visual summary of reported proximity, financial, physical, emotional, and spiritual outcomes.

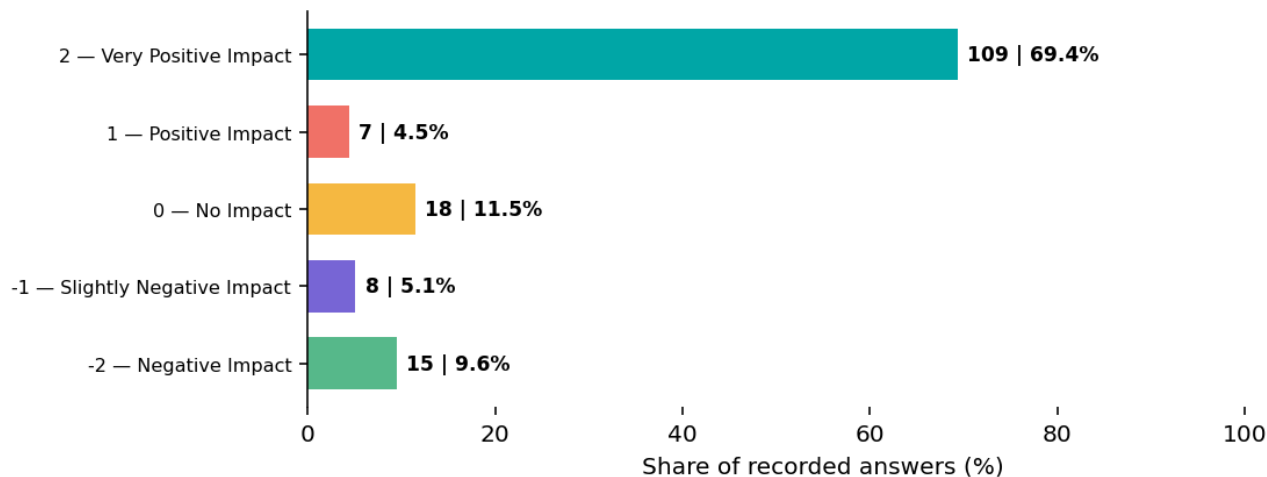
Charts show combined online and paper responses. Questions asked in only one year are not presented as three-year pooled outcomes.

1. Approximately how many minutes (driving) did it take you to go from Hospitality House of Tulsa to the medical facility/hospital where your patient was receiving care?



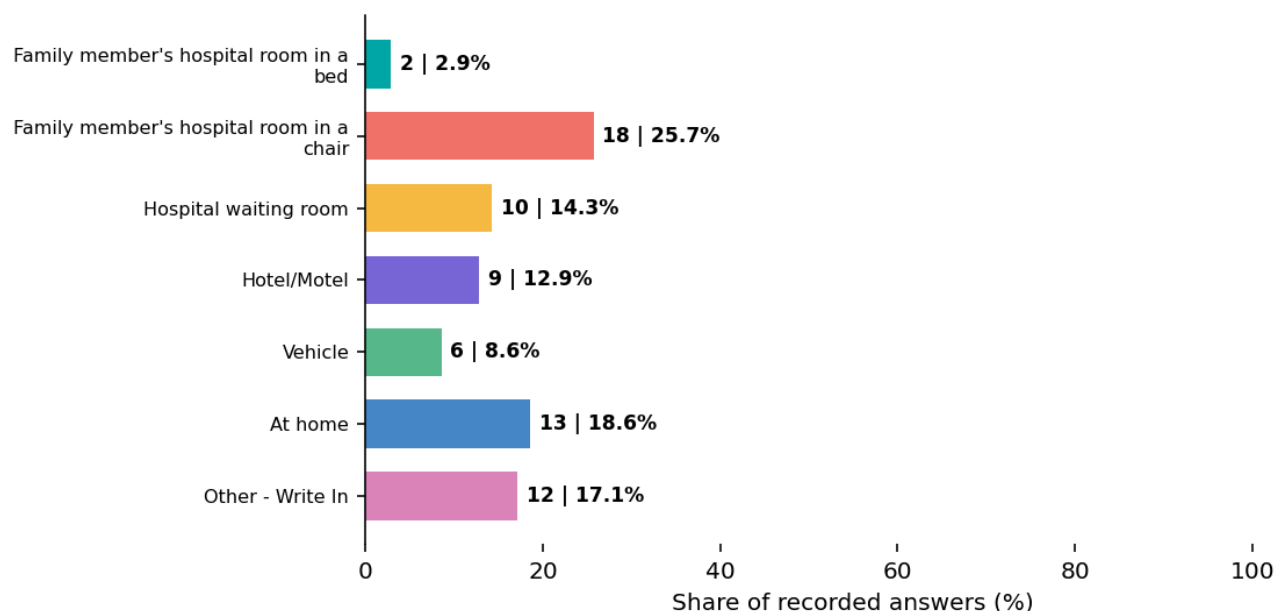
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

2. Rate the impact this distance between Hospitality House of Tulsa and the medical facility/hospital had on your stress level.



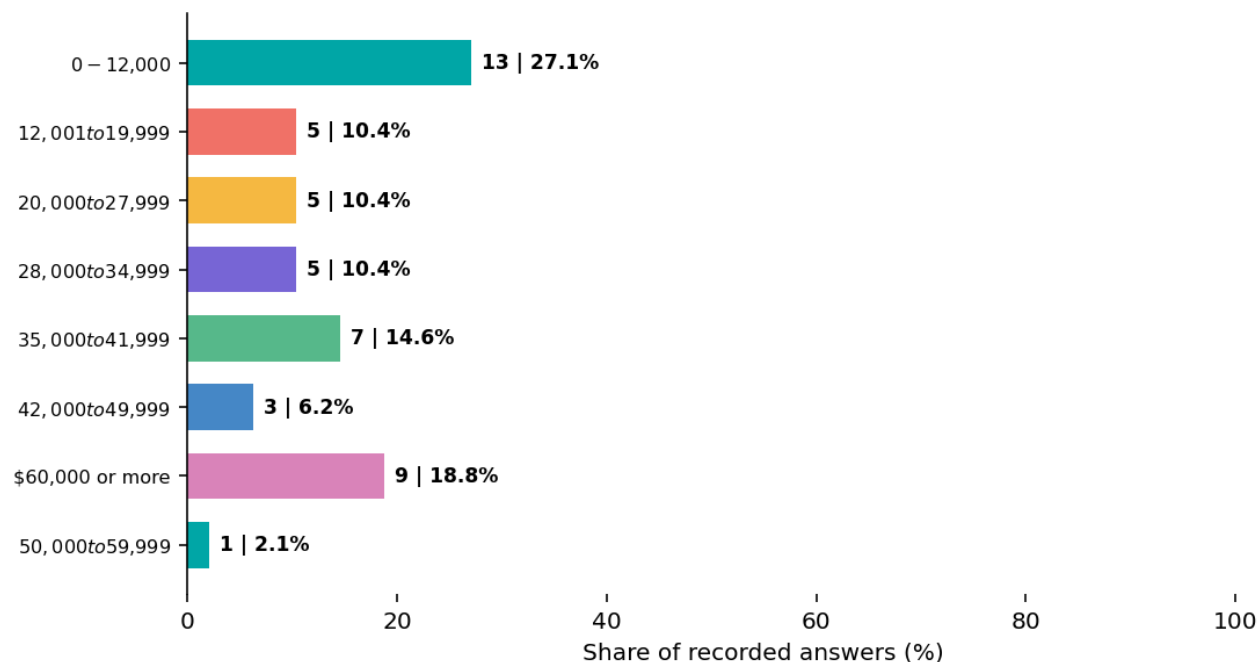
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

3. During your family member's hospitalization, where were you sleeping before you checked into Hospitality House of Tulsa? (Please check all that apply)



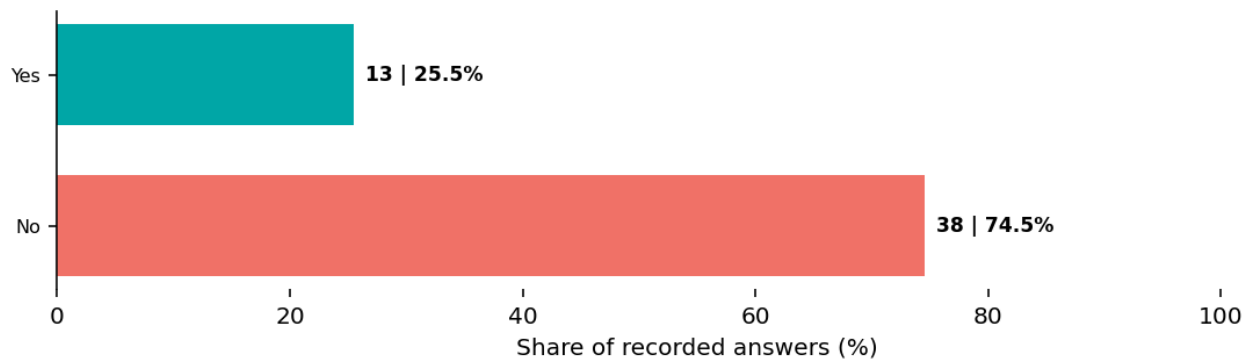
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

4. During the same year that you, the caregiver, stayed at Hospitality House of Tulsa, what was your income?



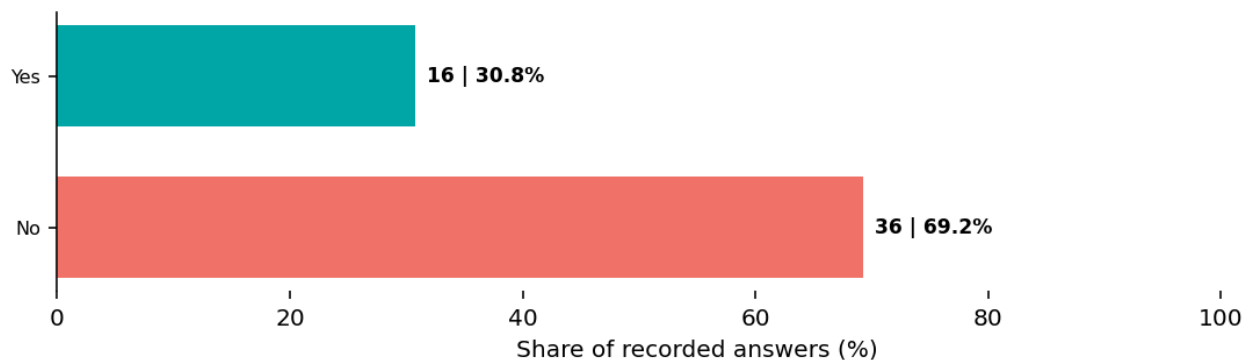
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

5. Did you, as the caregiver, lose or leave your job specifically to care for the patient during the hospitalization or care after discharge?



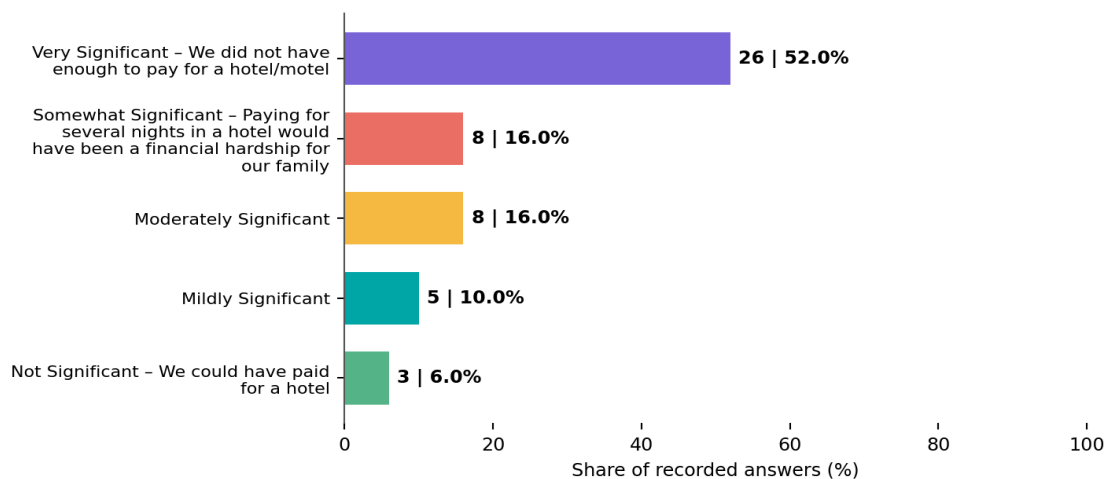
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

6. Did your stay at Hospitality House of Tulsa at the suggested donation rate (\$40/night, unless reduced by Family Assistance Program application) help you avoid a foreclosure of your home or eviction during this medical crisis?



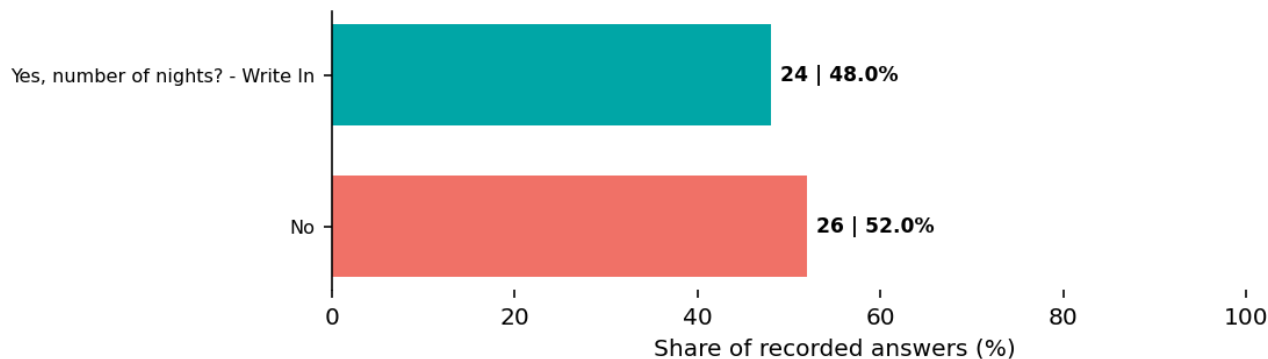
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

7. How significant was the suggested donation rate (\$40/night unless reduced by Family Assistance Program application) in your decision to stay at Hospitality House of Tulsa?



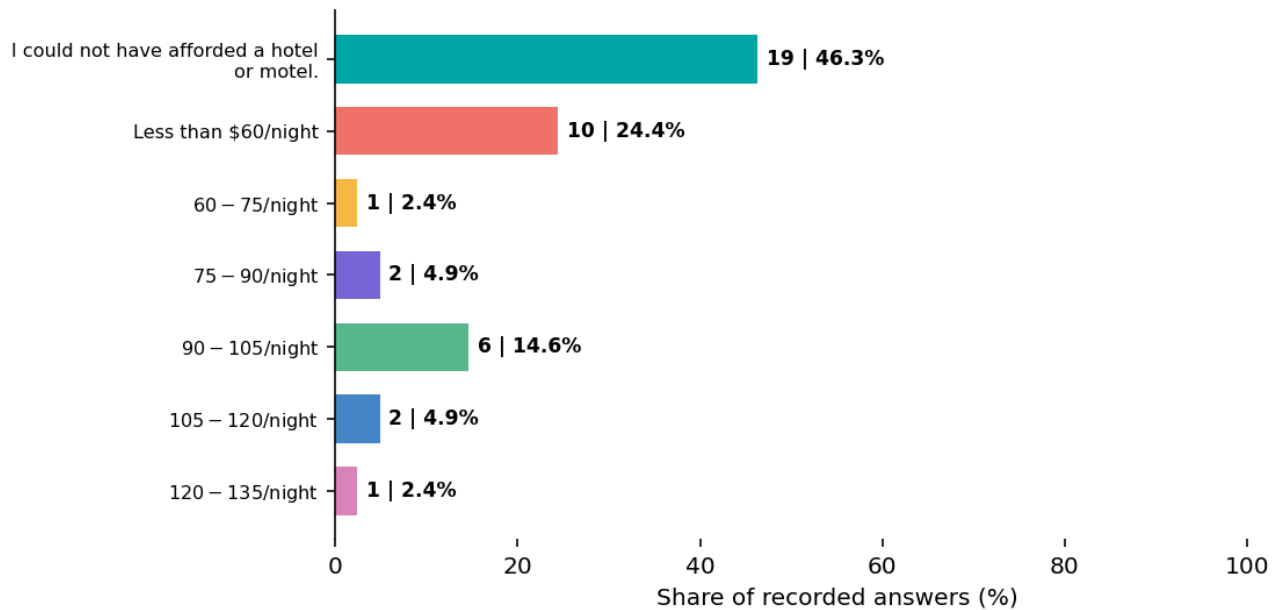
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

8. Had Hospitality House of Tulsa not been available for you, would you have stayed in a hotel or motel?



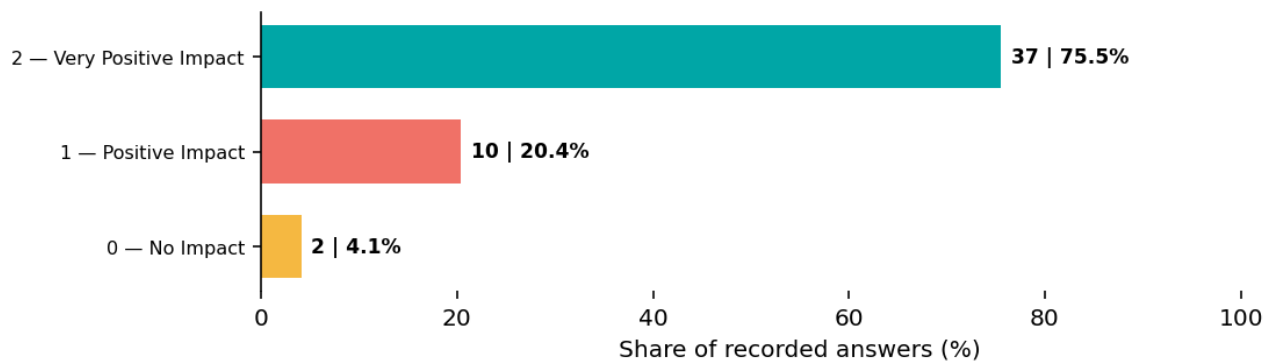
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

9. If you answered "YES" to number 8, what nightly hotel rate could you have afforded to pay?



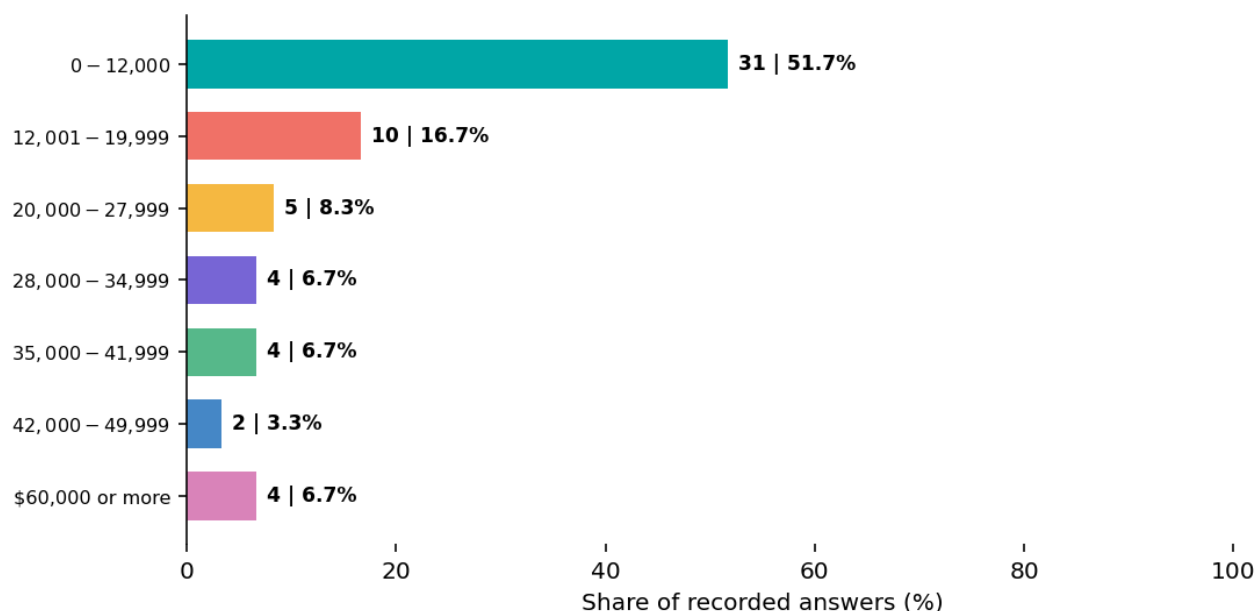
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

10. In your opinion, how did the prayer support of the staff/volunteers of Hospitality House of Tulsa effect your anxiety and stress level?



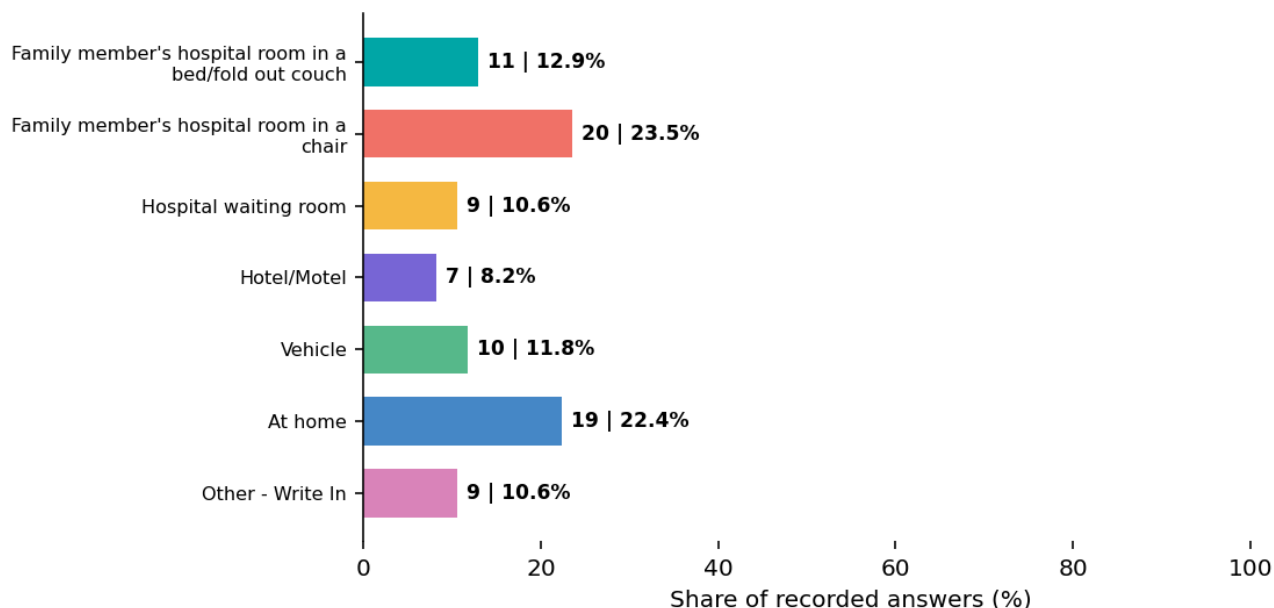
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

11. During the same year that you stayed at Hospitality House of Tulsa, what was your patient's income?



Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

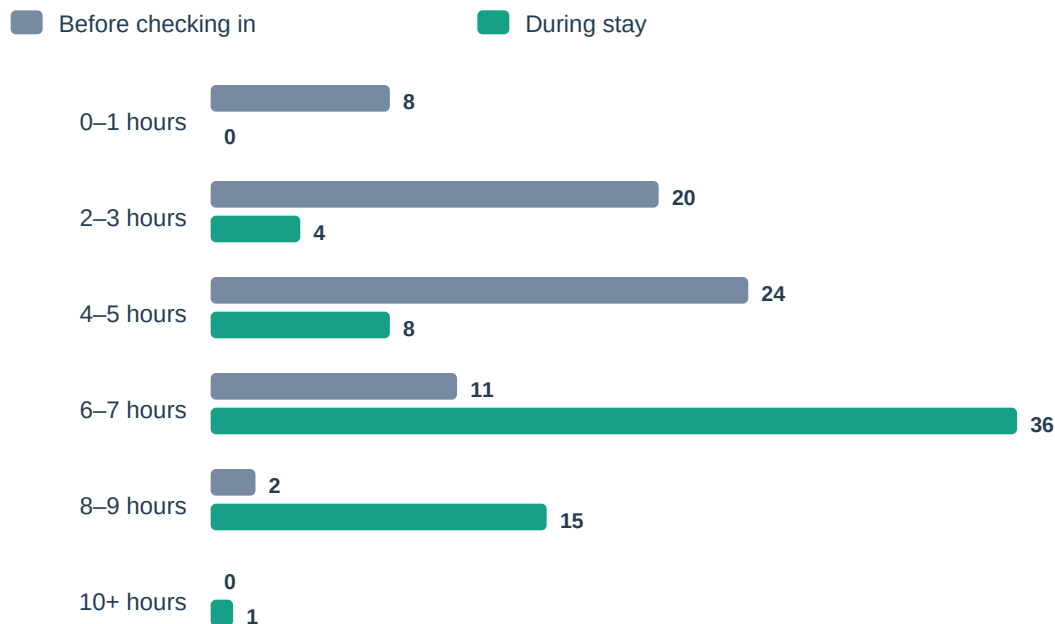
12. During your family member's hospitalization, where were you sleeping before you checked into Hospitality House of Tulsa? (Please check all that apply)



Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

13. During your family member's hospitalization, how many hours of sleep per day did you get?

Combined 2024 online and paper survey responses | Before: n=65 | During: n=64



6+ hours of sleep: 23.1% before → 81.3% during stay

Percentages use the respective response totals; one during-stay response was missing.

14. During your family member's hospitalization, how many meals per day were you eating?

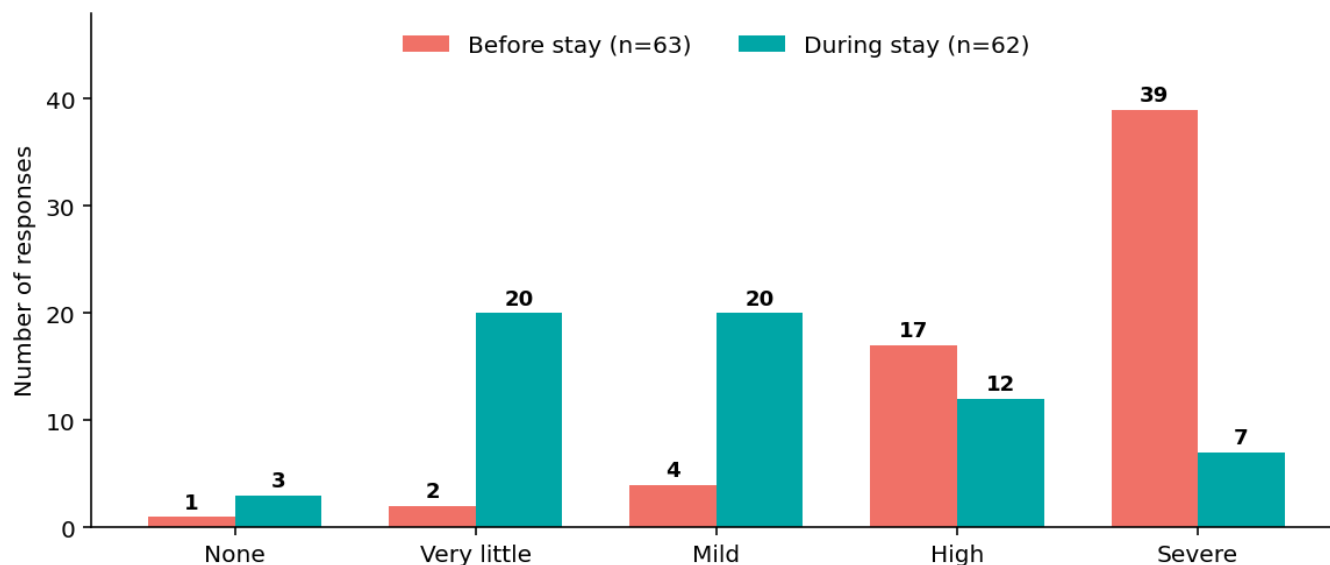
Combined 2024 online and paper surveys | Before: n=65 | During: n=65



2+ meals per day: 46.2% before → 92.3% during stay

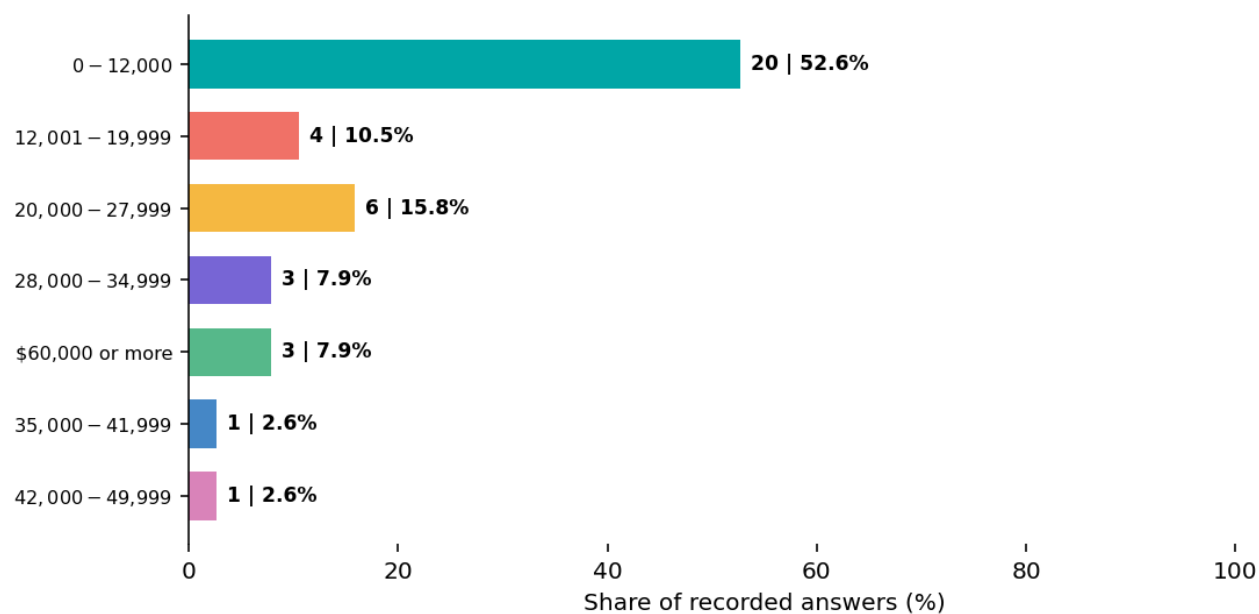
Percentages use 65 responses for each period; comparison reflects reported meal frequency.

15. During your family member's hospitalization, what was your level of anxiety?



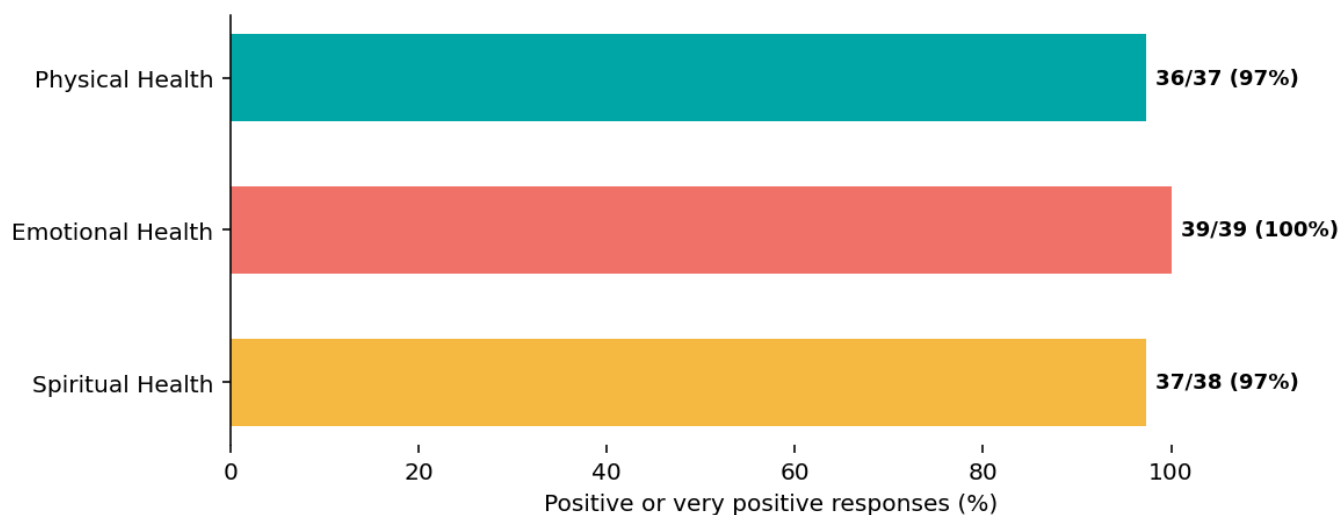
2024 only. Before and during totals use different response counts; responses cannot be matched to individual guests.

16. During the same year that you stayed at Hospitality House of Tulsa, what was your patient's income?



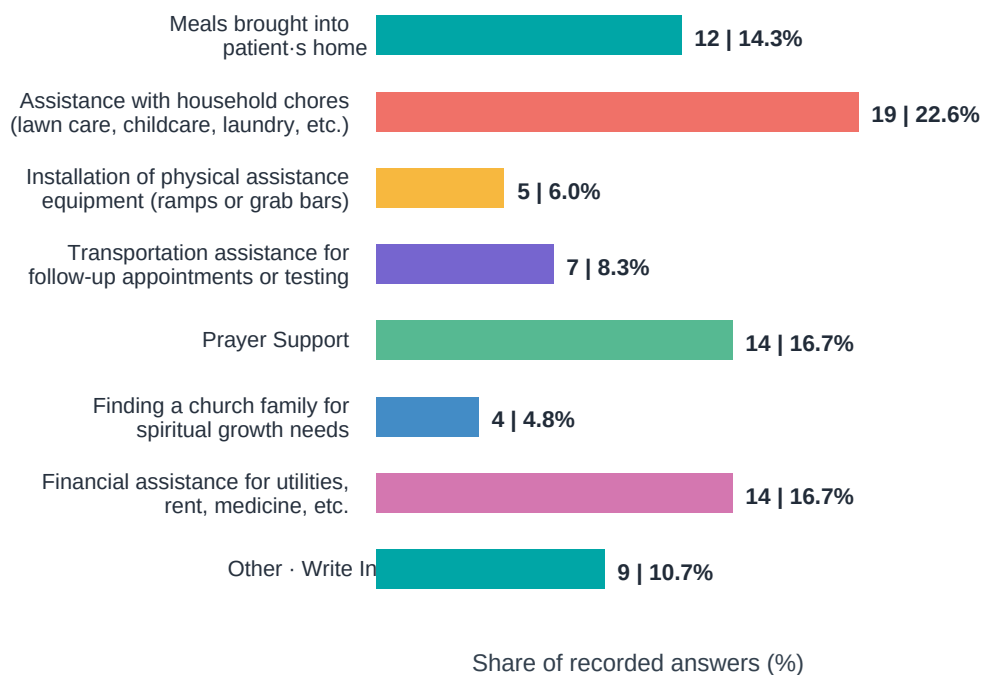
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

17. In your opinion, how did your stay at the Hospitality House of Tulsa impact your overall health in the following 3 areas?



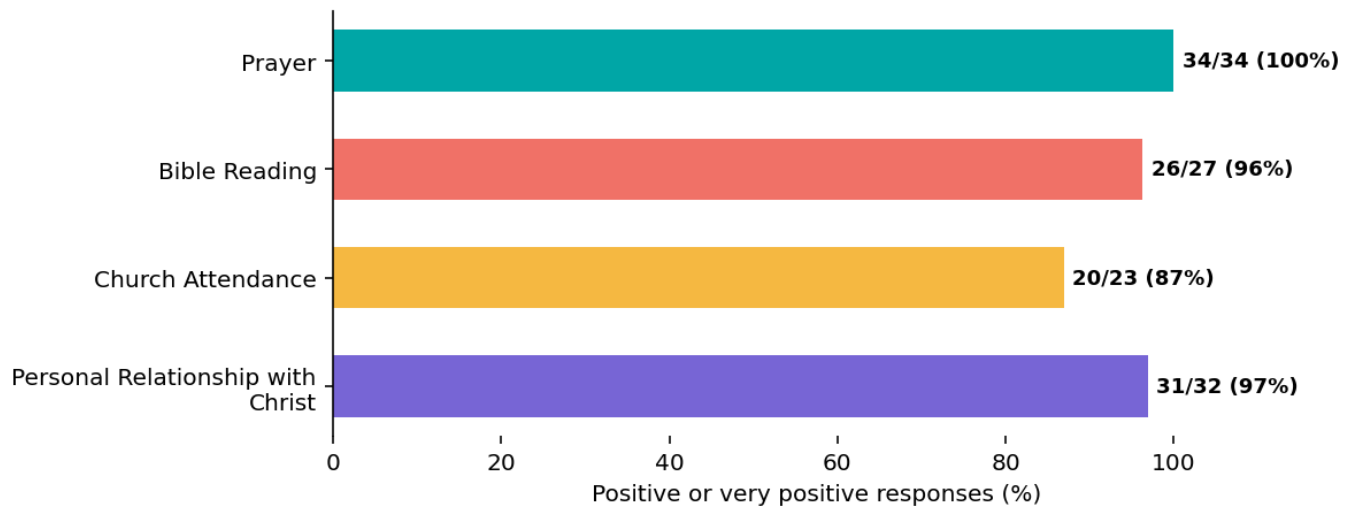
2025 only. Percentages recalculated within each health or spiritual dimension, rather than across all dimension ratings.

18. Returning home with a seriously ill family member is difficult. How could your home community have been more helpful in your health crisis situation once you returned home? (Check all that apply)



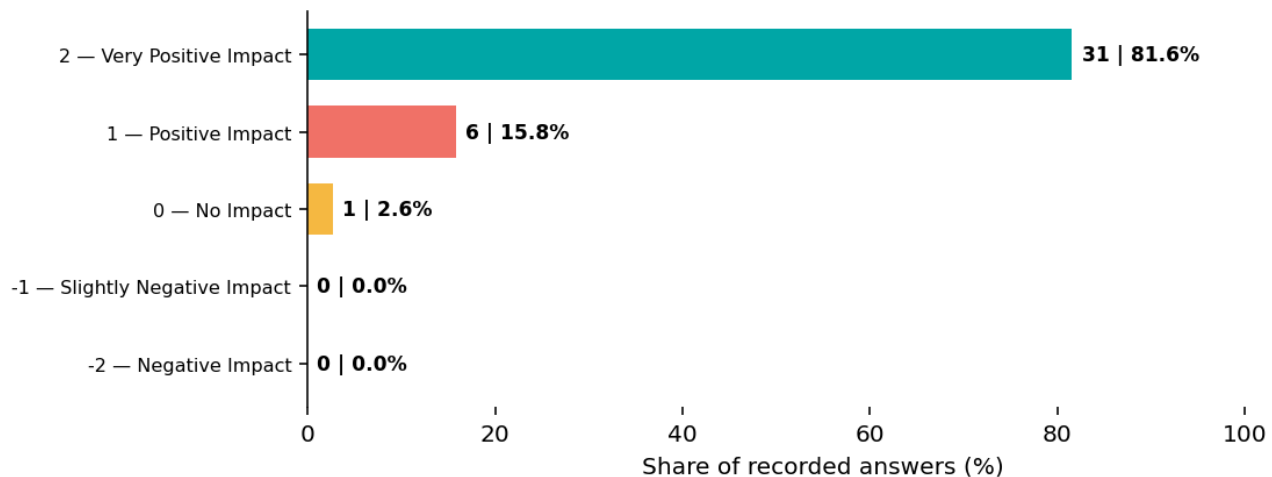
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

19. How did your experience staying at the Hospitality House of Tulsa effect areas of your spiritual life?



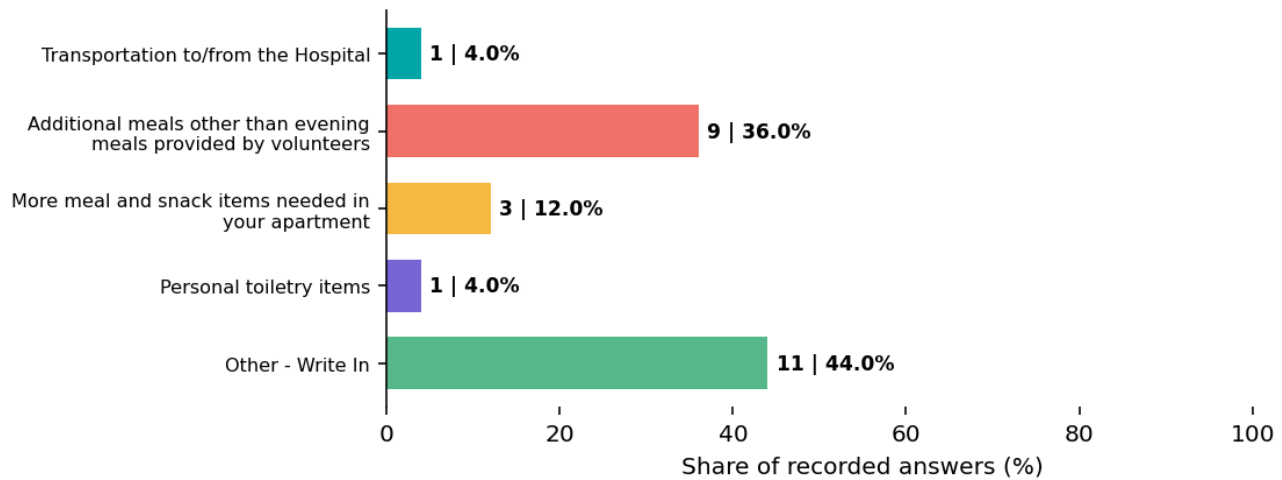
2025 only. Percentages recalculated within each health or spiritual dimension, rather than across all dimension ratings.

20. Rate the impact of having the staff and volunteers at Hospitality House available to you in terms of helping your anxiety level.



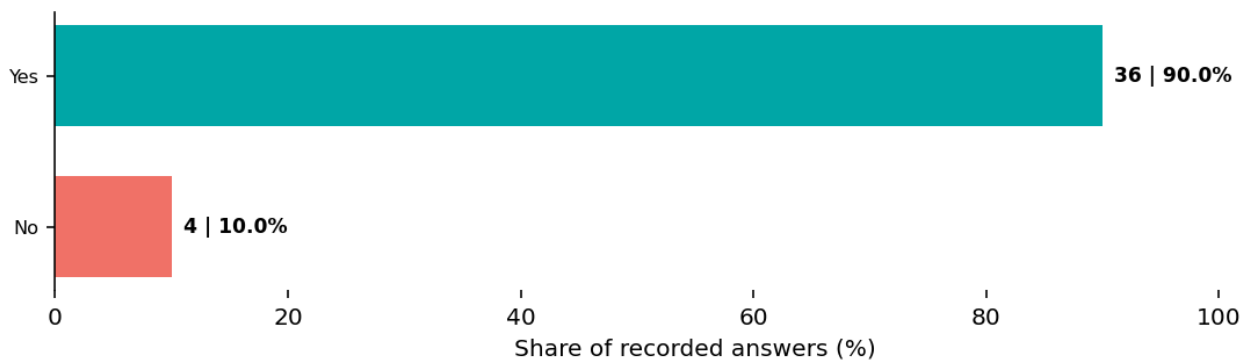
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

21. Were there any needs or services important to you that Hospitality House of Tulsa did not provide during your medical crisis away from home? (Check all that apply)



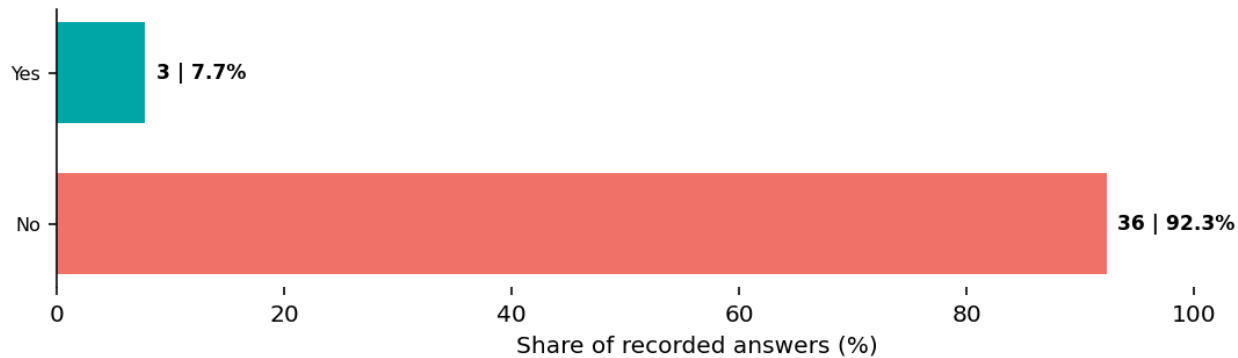
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

22. During this hospitalization, did the patient have medical insurance?



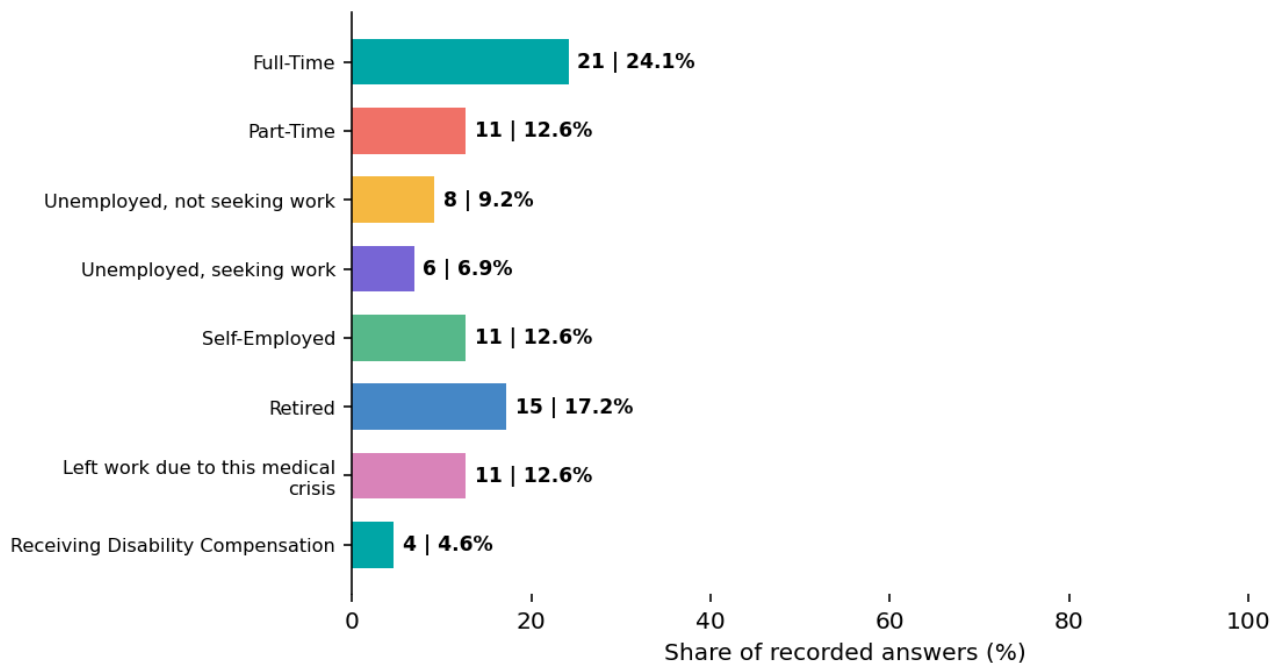
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

23. If you answered YES to number 22, was the insurance purchased through the Marketplace provided through the Affordable Care Act?



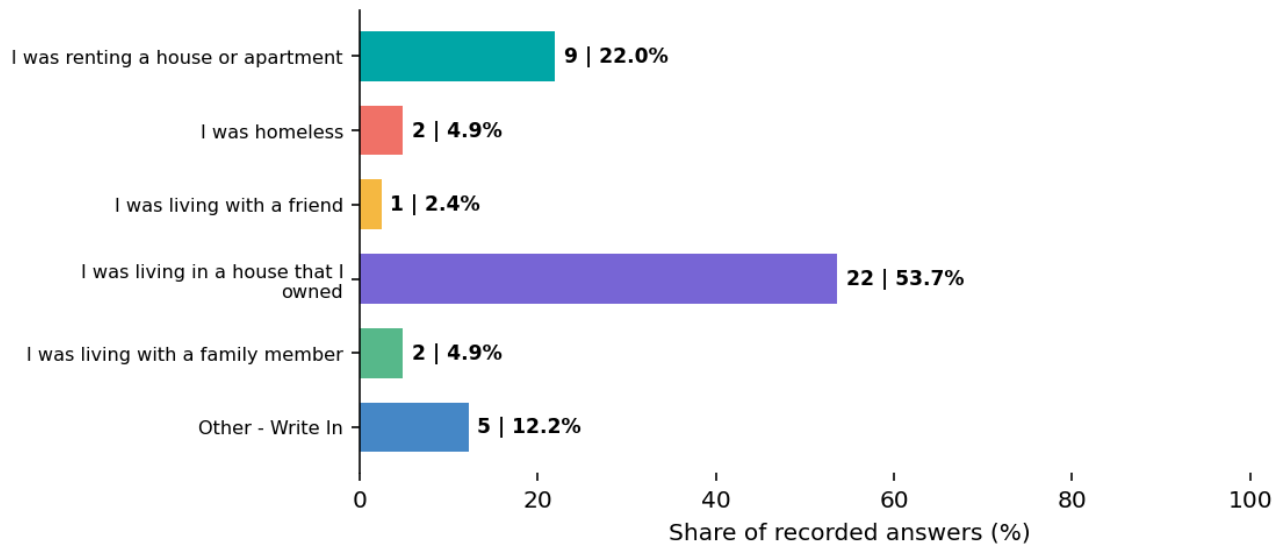
Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

24. During your stay at Hospitality House of Tulsa, what was your employment status and your patient's employment status?



Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

25. Please describe your permanent housing situation at the time of your stay at Hospitality House of Tulsa. (Check all that apply)



Percentages are based on recorded answer selections for this question. Multiple-choice questions may allow more than one answer per guest.

Reading the results

The 2023–2025 report combines 161 completed surveys. The two recurring proximity measures are pooled across years. Other questions reflect the year in which they were asked. Question wording and recorded numerical responses come from the uploaded consolidated workbook.

The 2024 anxiety comparison displays separate before-stay and during-stay distributions, not paired individual change. The health and spiritual impact measures in 2025 have multiple dimensions; their percentages are calculated within each dimension to avoid misleading denominators. Open-ended narrative answers are not quantified in these charts.

Data source: HHT 2023–2025 Consolidated Guest Survey Results (uploaded working copy).